

Arts & Crafts Kilns Warranty

Nabertherm provides for a guarantee on the furnace function with respect to standard industrial use as well as on spare parts for 36 months starting from the day of delivery. Wear & tear parts or damages due to improper use or maintenance not in compliance with the operating instructions as well as damages due to interaction between furnace components and charge are excluded from the guarantee. The warranty period for repair and service jobs is 6 months. For furnaces subject to AMS or similar norms see for additional liability rules above

Nabertherm keeps a wide variety of spare and replacement parts in stock. Regardless of this, a spare parts list with a recommendation for stocking by the customer, without guarantee for completeness, can be provided on request. To minimize downtimes, non-stock spare parts should be purchased and stored by the customer.